



Dear Family Representative,

At Inspire, providing the highest standard of care to the people we support has always been our absolute priority.

In light of the evolving Government guidance associated with the COVID-19 (Coronavirus) outbreak in Scotland, Inspire continues to adhere to all protocols recommended to mitigate the spread of the virus and protect both the people we support and our employees' health and quality of life.

Over the past two weeks we have already taken a number of actions aimed at preventing the spread of the virus. These include:

1. All non-essential and planned team meetings for the remainder of March being cancelled. For the foreseeable future, a meeting will only happen if the risk of it not taking place is disproportionate to it going ahead.
2. All 'Added Value' events organised by Inspire's Development Team – including regular Supper Clubs in Aberdeen and Huntly – being cancelled for the remainder of March.
3. The implementation of increased infection-control precautions across all of our services and offices.

We have not taken any of these decisions lightly, but the well-being of the people we support is something we take very seriously.

This is a rapidly evolving situation, and we are in regular dialogue with all stakeholders and appropriate public bodies as well as other social care providers around the necessary measures that should be taken to ensure the continued safety of the people we support.

To this end we would request that family and friends only make visits to their loved ones in our services if it is absolutely necessary – for example, if it would be unduly detrimental to their well-being not to have a visit. As per the guidance issued on 13th March by the Cabinet Secretary for Health & Sport, it is recommended that visits to facilities such as those run by Inspire should be reduced by 75%.

Please consider alternative measures – for example, more regular phone-calls – to maintain social contact until such time as further guidance is available.

If you do decide that a visit is urgently required then we would ask that you please abide by the infection control measures already in place and adhere to Government guidance with regards to your own health before making the decision to attend. Where possible, visits should take place within the supported person's own room, rather than any communal area, due to the recommendations around social distancing.

Clearly this is a worrying and confusing time for us all. Please be assured, however, that our staff will continue to do all they can to provide the people we support with the highest level of care.

Inspire

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your life, our support



As an organisation we will continue to monitor the situation closely and will do our best to keep you fully updated on any further developments via our website www.inspireptl.org.uk or our Facebook page www.facebook.com/inspireptl.

Yours sincerely,

Linda Gray

A handwritten signature in black ink that reads "Linda Gray".

CEO, Inspire PTL (Partnership Through Life)

Inspire

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